Marisol Fairweather

Bank Teller

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SUMMARY

Bank teller with 4 years at a community bank and a credit union, handling about 140 transactions a day with no cash drawer variance over $5 in the past 2 years. Caught a check-washing scheme that saved a customer $3,800, and referred 46 customers to personal bankers last year. Bilingual in English and Spanish.

EXPERIENCE

Bank Teller — Piedmont Heritage Bank

Charlotte, NC · Mar 2023 – Present

- Process around 140 deposits, withdrawals, check cashing and loan payments a day at a branch serving 6,000 households.
- Balanced the cash drawer to within $5 every day for 2 years, and was chosen to audit other tellers' drawers during vault counts.
- Spotted altered payee details on a $3,800 check, followed the branch fraud procedure, and stopped the loss before funds left the account.
- Referred 46 customers to personal bankers in 2025 for savings, auto loan and credit card conversations, with 29 opening a new product.

Member Service Representative — Catawba Valley Credit Union

Gastonia, NC · Aug 2021 – Feb 2023

- Served about 90 members a day at the teller line and drive-through, including cashier's checks, money orders and coin orders.
- Assisted 300 members with debit card disputes, address changes and online banking resets, cutting call transfers to the back office.
- Trained 3 new tellers on cash handling, hold policies and the core banking system during their first month.

SKILLS

Cash and transactions: Cash drawer balancing, vault counts, check holds, cashier's checks, wires (initiation), foreign currency orders

Compliance: BSA/AML basics, CTR preparation, ID verification, elder financial abuse red flags, Regulation CC holds

Systems: Jack Henry SilverLake, Fiserv teller platform, cash recyclers, Microsoft Excel

Languages: English (first language), Spanish (fluent, daily at the window)

CERTIFICATIONS

ABA Bank Teller Certificate

EDUCATION

A.A.S. Business Administration, Central Piedmont Community College, 2021

Fictional example by FindAJobAI: the person, employers and numbers are invented.