Jovanna Pritchard

Behavioral Health Technician, Adult Inpatient Psychiatry

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CERTIFICATIONS

Crisis Prevention Intervention (CPI) Certified, renewed 2025

Basic Life Support (BLS), 2025

Mental Health First Aid, 2022

SUMMARY

Behavioral health technician with 5 years on adult inpatient and adolescent residential units, supporting up to 24 patients per shift. Trained in crisis prevention and de-escalation, with about 90% of escalations last year resolved verbally without restraint or seclusion. Completes 15-minute safety rounds, leads daily coping skills groups and documents clearly in the electronic record. Calm, respectful and dependable on nights and weekends.

EXPERIENCE

Behavioral Health Technician — Scioto Valley Behavioral Hospital

Columbus, OH · Mar 2022 – Present

- Support up to 24 adult patients per shift on a locked acute unit with an average stay of about 8 days.
- Complete 15-minute observation rounds and 1:1 sitter shifts, with 100% of rounds documented on time in the last 2 audits.
- Resolved about 90% of about 60 escalations last year through verbal de-escalation, without restraint or seclusion.
- Lead 5 coping skills and wellness groups a week, with average attendance of about 10 patients.
- Cut contraband found on the unit by about half by tightening admission and visitor belongings checks with nursing.

Residential Counselor — Maplewood Youth Treatment Center

Westerville, OH · Jun 2020 – Feb 2022

- Supervised 12 adolescents aged 13 to 17 in a residential program, covering daily routines, school and recreation.
- Ran a points-based behavior plan with the therapist, helping 8 residents move up to home passes.
- Wrote shift notes for 12 residents per shift and reported 3 safeguarding concerns the same day.

SKILLS

Patient Safety: Observation rounds, 1:1 monitoring, suicide precautions, environmental safety checks, contraband searches

Crisis Response: Verbal de-escalation, CPI, trauma-informed care, safe physical holds as a last resort

Clinical Support: Vital signs, intake and admission support, meal and fluid monitoring, group facilitation

Documentation: Epic behavioral health, shift notes, incident reports, HIPAA

EDUCATION

B.A. Psychology, Ohio Central State University, 2020

Fictional example by FindAJobAI: the person, employers and numbers are invented.