Kavya Whitaker

Business Intelligence Analyst

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SUMMARY

Business intelligence analyst with 5 years of experience in grocery retail and insurance, working in SQL, Power BI and Snowflake. Built the executive sales dashboard used by 40 store and regional managers, and a claims-reporting model that cut month-end close time by 2 days. Known for building one trusted number instead of five conflicting spreadsheets.

EXPERIENCE

Business Intelligence Analyst — Northfield Grocers

Minneapolis, MN · Feb 2023 – Present

- Built the executive sales dashboard in Power BI on top of a Snowflake warehouse, used weekly by 40 store and regional managers across 65 locations.
- Replaced 6 competing spreadsheets tracking shrink by designing one certified Power BI model, ending disputes over which number was correct in weekly operations meetings.
- Wrote the SQL and DAX behind a labor-to-sales ratio report that flagged 12 understaffed stores, leading to a schedule change that cut overtime cost by $85,000 a year.
- Set up row-level security in Power BI so 65 store managers see only their own store's data, removing a manual report-splitting process that took 4 hours a week.

BI Analyst — Lakeshore Mutual Insurance

St. Paul, MN · Aug 2020 – Jan 2023

- Built SQL views and a Power BI model on claims data for 3 regional offices, cutting the month-end reporting close from 5 days to 3.
- Migrated 15 legacy Access reports into a governed Power BI workspace, retiring the Access database and its single point of failure.
- Partnered with underwriting to define 10 shared metrics, used in every weekly report since, ending a long-running disagreement about how to count open claims.

SKILLS

BI tools: Power BI (DAX, Power Query, row-level security), Tableau, Looker

Data: SQL (Snowflake, SQL Server), data warehouse design (star schema), dbt (basic)

Analysis: Excel (pivot tables, Power Query), KPI definition, variance analysis

Other: SSIS, basic Python (pandas), Azure Data Factory (basic)

CERTIFICATIONS

Microsoft Certified: Power BI Data Analyst Associate (PL-300), 2022

EDUCATION

B.S. Management Information Systems, University of Minnesota, 2020

Fictional example by FindAJobAI: the person, employers and numbers are invented.