Cornelius Abernethy-Osei

Claims Adjuster
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SUMMARY

Licensed property and auto claims adjuster with 6 years handling residential, hail and collision losses. Carries a caseload of 140 open files with an average cycle time of 18 days, keeps reserves within 10% of final payment on 92% of claims, and has recovered $410,000 through subrogation referrals.

EXPERIENCE

Property Claims Adjuster — Redbud Mutual Insurance

Tulsa, OK · Mar 2022 – Present

- Handle a caseload of about 140 open homeowner claims from $2,000 to $150,000, closing an average of 55 files a month.
- Cut average cycle time from 26 to 18 days by scheduling inspections within 48 hours of first notice and using desk adjusting for small water claims.
- Set reserves within 10% of final payment on 92% of closed claims across 2 audit cycles.
- Referred 31 claims for subrogation against contractors and manufacturers, contributing to $410,000 recovered.

Independent Field Adjuster — Prairieline Adjusting Services

Oklahoma City, OK · May 2019 – Feb 2022

- Inspected and estimated 900 hail and wind losses across 4 catastrophe deployments for 3 carrier clients, using Xactimate.
- Maintained a 97% first-time file acceptance rate from carrier desk reviewers.
- Flagged 12 claims with staged damage indicators to special investigation units, 8 of which were later denied or withdrawn.

SKILLS

Claims: Coverage analysis, reserving, subrogation, salvage, fraud indicators

Lines: Homeowners, auto physical damage, catastrophe (hail, wind)

Software: Xactimate, Guidewire ClaimCenter, CCC ONE, Symbility

Field: Roof inspections, drone imagery review, recorded statements, scope writing

CERTIFICATIONS

Oklahoma Resident Adjuster License (All Lines)

Texas Designated Home State Adjuster License

Xactimate Level 2 Certification

EDUCATION

B.B.A. Risk Management and Insurance, University of Oklahoma, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.