Rosalind Marchetti-Oyelaran

Truck Dispatcher

Indianapolis, IN · rosalind.marchettioyelaran@example.com · (317) 555-0144 · LinkedIn

SUMMARY

Truck dispatcher with 5 years in regional freight and field service, coordinating up to 34 drivers a day across Indiana, Ohio and Illinois. Keeps on-time delivery above 96%, plans routes around hours-of-service limits and solves breakdowns and late loads by phone and radio. Fluent in McLeod, Samsara and DAT load boards.

EXPERIENCE

Freight Dispatcher — Crossroads Regional Freight

Indianapolis, IN · Feb 2022 – Present

- Dispatch 30 to 34 drivers a day on regional and dedicated routes, holding on-time delivery at 96.5% across 2025.
- Book about 45 loads a week from customers and DAT, cutting empty miles from 14% to 10% of total miles in 18 months.
- Plan routes around hours-of-service rules for every driver, with 0 HOS violations found in 2 roadside audits.
- Handled 60+ breakdowns and weather delays in 2025, rerouting loads and updating customers within 30 minutes.
- Trained 3 new dispatchers on McLeod, check-call routines and customer updates during their first month.

Service Dispatcher — Hoosier Comfort Heating and Air

Carmel, IN · Jun 2019 – Jan 2022

- Scheduled 70 service and install calls a day for 18 technicians in ServiceTitan, keeping average arrival windows under 2 hours.
- Answered about 120 customer calls a day during summer peaks, booking emergency calls within the same day.
- Built a zone map for technicians that cut daily drive time by about 40 minutes per technician.

SKILLS

Dispatch and planning: Load planning, route optimization, hours-of-service compliance, check calls, capacity planning

Systems: McLeod LoadMaster, Samsara, Motive, DAT load board, ServiceTitan, Google Maps

Communication: Two-way radio, driver coaching, customer updates, broker and shipper calls

Problem solving: Breakdown recovery, rerouting, weather planning, appointment rescheduling

CERTIFICATIONS

Freight Dispatcher Training Certificate (Ivy Tech Community College)

OSHA 10-Hour Card, General Industry

EDUCATION

High School Diploma, Warren Central High School, Indianapolis, 2017

Fictional example by FindAJobAI: the person, employers and numbers are invented.