# Anneliese Mbatha-Corrigan

**Flight Attendant**
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## SUMMARY

Flight attendant with 4 years at a regional airline, working 1,200+ sectors on 50- and 76-seat jets, often as sole main-cabin attendant. Handled 9 in-flight medical events and 15 disruptive-passenger situations without diversion. FAA Certificate of Demonstrated Proficiency; fluent in English and Spanish.

## EXPERIENCE

### Flight Attendant — Carolina Skylink Airlines

Charlotte, NC · May 2022 – Present

- Worked 1,200+ sectors on CRJ and Embraer jets across 35 domestic airports, with 0 safety-related write-ups in 4 years.
- Managed 9 in-flight medical events, including 2 fainting passengers, coordinating with medical volunteers and ground medical support.
- De-escalated 15 disruptive-passenger situations using the airline's procedures, with 0 requiring diversion.
- Raised onboard snack-box sales by 22% on assigned flights by announcing options earlier and restocking popular items.
- Received 28 passenger commendations in 2025, the highest count on the base among attendants with under 5 years of seniority.

### Front Desk Agent — Queen City Airport Hotel

Charlotte, NC · Jun 2019 – Apr 2022

- Checked in 120 guests a shift, many of them stranded travelers and airline crews.
- Rehoused 140 travelers in 3 hours during a storm cancellation, with 0 escalations to management.
- Raised guest satisfaction scores from 4.1 to 4.5 out of 5 at the front desk over 2 years.

## SKILLS

Safety: Emergency procedures, evacuation commands, pre-flight equipment checks, security procedures

Medical: First aid, CPR, AED, onboard medical kit, oxygen administration

Service: Galley service, onboard sales, special meal handling, passengers with reduced mobility

Languages: Spanish (fluent), English (native)

## CERTIFICATIONS

FAA Certificate of Demonstrated Proficiency, 2022

American Red Cross CPR/AED and First Aid, 2025

## EDUCATION

Associate of Arts, Hospitality Management, Central Piedmont Community College, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.