Mireille Tolliver

Housekeeper

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TRAINING

OSHA Bloodborne Pathogens Training, 2025

Hotel chemical safety and SDS training, 2025

SUMMARY

Hotel housekeeper with 5 years at a 300-room full-service hotel and a mountain resort, cleaning 15 to 16 rooms a shift to brand standards. Average room inspection score of 96 out of 100 over the past year, with frequent guest comments naming me in reviews. Trained 6 new room attendants and trusted with VIP suites and long-stay guests. Bilingual in English and Spanish.

EXPERIENCE

Room Attendant — Wasatch Grand Hotel

Salt Lake City, UT · May 2022 – Present

- Clean 15 to 16 guest rooms per 8-hour shift to brand standards, including checkouts, stayovers and 2 to 3 suites.
- Hold an average room inspection score of 96 out of 100 over 12 months, the highest on a 22-person team.
- Named in 31 guest reviews and comment cards in 2025 for spotless rooms and friendly service.
- Trained 6 new room attendants on the hotel's cleaning order, bed making and inspection checklist, each meeting room quotas within 3 weeks.
- Report about 10 maintenance issues a week through the hotel app, from leaking faucets to broken lamps, before guests notice them.

Housekeeper — Silver Pine Mountain Resort

Park City, UT · Nov 2020 – Apr 2022

- Cleaned about 8 condo units a day, including kitchens, laundry and hot tubs, during peak ski season.
- Turned over up to 12 units on busy Saturdays between 10 a.m. checkout and 4 p.m. check-in.
- Returned 14 lost items to guests through the lost-and-found log, including jewelry, passports and laptops.

SKILLS

Cleaning: Checkout and stayover cleaning, deep cleaning, bed making, bathroom sanitizing, carpet and floor care

Standards & Safety: Brand cleaning standards, inspection checklists, chemical safety, bloodborne pathogen procedures

Guest Service: Guest requests, VIP and long-stay guests, lost and found, discreet service

Tools & Languages: Housekeeping apps (HotSOS, Optii), commercial vacuums and floor machines, English and Spanish

EDUCATION

High School Diploma, West High School, Salt Lake City, UT, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.