Darnell Okonkwo-Brisset

Loss Prevention Specialist

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SUMMARY

Loss prevention specialist with 6 years in big-box and grocery retail, covering stores with up to $48M in yearly sales. Cut known and unknown shrink at 2 stores, closes internal and external cases inside company policy, and trains store teams on awareness and cash controls. Certified LPQualified.

EXPERIENCE

Loss Prevention Specialist — Brightway Home and Garden Superstore

Charlotte, NC · Mar 2022 – Present

- Lowered store shrink from 2.4% to 1.6% of sales over 2 inventory cycles by tightening receiving checks and high-theft display rules.
- Closed 38 internal cases in 3 years with signed statements and full documentation, with no case overturned on review.
- Monitor 96 cameras and the EAS system on 8-hour shifts, recovering about $41,000 in merchandise in 2025 within the stop policy.
- Scored 97% or higher on 6 straight district audits of cash office, key control and refund procedures.
- Run 15-minute awareness huddles twice a month for 140 associates, raising the number of tips reported to the hotline.

Asset Protection Associate — Pinecrest Family Grocers

Gastonia, NC · May 2019 – Feb 2022

- Reviewed 300 refund and void exceptions a month in the exception reporting tool, flagging 22 for investigation.
- Worked with 2 police departments on 9 organized retail theft cases, supplying video and statements within 48 hours.
- Moved 120 high-theft items into locked fixtures or secure cases, cutting losses in those categories at the store.

SKILLS

Investigations: Internal case work, interview documentation, exception reporting, evidence handling, case files

Store protection: CCTV, EAS systems, safe stop procedures, organized retail theft response, key control

Audits and controls: Cash office audits, receiving checks, refund and void reviews, inventory preparation

Tools: Genetec, Sensormatic, Agilence, Microsoft Excel, incident reporting systems

CERTIFICATIONS

LPQualified (Loss Prevention Foundation)

Wicklander-Zulawski Interview Training

First Aid and CPR, American Red Cross

EDUCATION

Associate of Applied Science, Criminal Justice, Central Piedmont Community College, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.