Celestine Prendeville

Medical Biller

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SUMMARY

Medical biller with 6 years submitting and following up professional and facility claims for orthopedics and rural outpatient clinics. Handles about 1,100 claims a week across Medicare, Montana Medicaid and 9 commercial payers, holds a 97% clean claim rate, and brought A/R over 90 days from 24% of the balance to 11%. Certified Professional Biller.

EXPERIENCE

Medical Biller — Yellowstone Bone & Joint Associates

Billings, MT · May 2021 – Present

- Submit about 1,100 professional claims a week for 14 orthopedic providers through Waystar, keeping first-pass clean claim rate at 97%.
- Cut average days in A/R from 46 to 31 within 18 months by working denials within 5 business days and escalating stuck payers weekly.
- Rebuilt the prior-authorization check for MRI and surgical claims, reducing authorization denials from 61 a month to 9.
- Recovered $312,000 in underpaid commercial claims in 2023 by comparing remittances against 4 payer fee schedules line by line.
- Post ERA and paper payments for $1.8M a month in Epic, reconciling deposits to the bank within 2 business days.

Patient Account Representative — Musselshell Valley Community Hospital

Roundup, MT · Aug 2018 – Apr 2021

- Billed UB-04 and CMS-1500 claims for 3 outpatient clinics and a 12-bed critical access hospital, about 600 claims a week.
- Worked a backlog of 1,400 aged Medicaid claims over 5 months, collecting $486,000 that was close to timely filing limits.
- Answered roughly 70 patient billing calls a week, setting up 230 payment plans and lowering accounts sent to collections by a third.
- Corrected 2 recurring modifier errors on physical therapy claims after tracing 180 denials to the same charge-entry template.

SKILLS

Billing Systems: Epic Resolute, eClinicalWorks, Waystar, Availity, Change Healthcare

Coding Knowledge: CPT, ICD-10-CM, HCPCS Level II, modifiers 25/59/LT/RT, NCCI edits

Payers & Rules: Medicare Part B, Montana Medicaid, BCBS, workers' compensation, coordination of benefits

Revenue Cycle: Denial management, ERA/EOB posting, appeals, patient statements, A/R aging reports

CERTIFICATIONS

Certified Professional Biller (CPB), AAPC, 2020

EDUCATION

Certificate in Medical Billing and Coding, Montana State University Billings City College, 2018

Fictional example by FindAJobAI: the person, employers and numbers are invented.