Odalys Ferreira

Operations Analyst

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SUMMARY

Operations analyst with 4 years of experience in distribution and manufacturing, using SQL, Excel and Power BI to study process bottlenecks and cut costs. Redesigned a warehouse putaway process that cut picking time by 18%, and built the capacity-planning model behind a $1.2M equipment decision. Comfortable moving between the shop floor and the boardroom.

EXPERIENCE

Operations Analyst — Meridian Distribution Group

Grand Rapids, MI · Mar 2023 – Present

- Analyzed 6 months of warehouse scan data to redesign the putaway process for a 200,000 sq ft facility, cutting average picking time by 18%.
- Built a Power BI capacity-planning model that supported a $1.2M decision to add a second packing line instead of leasing overflow space.
- Tracked on-time delivery across 9 carrier partners and renegotiated terms with 2 underperforming carriers, raising on-time rate from 88% to 95%.
- Documented 14 standard operating procedures for receiving and returns, cutting new-hire training time from 2 weeks to 8 days.

Operations Analyst Associate — Kalamazoo Precision Manufacturing

Kalamazoo, MI · Jul 2021 – Feb 2023

- Studied changeover time on 3 production lines and recommended a tooling change that cut average changeover from 45 to 30 minutes.
- Built an Excel model tracking scrap rate by shift and machine, which helped identify a calibration issue costing $18,000 a month.
- Supported monthly S&OP meetings with demand and inventory reports used by plant management to set the next month's production plan.

SKILLS

Analysis: SQL, Excel (pivot tables, Power Query, VLOOKUP), Power BI, basic Python

Operations: Process mapping, capacity planning, inventory analysis, root cause analysis (5 Whys, fishbone)

Systems: SAP, NetSuite, Tableau, Smartsheet

Methods: Lean/Six Sigma basics, KPI dashboards, S&OP support

CERTIFICATIONS

Lean Six Sigma Green Belt, 2022

EDUCATION

B.S. Supply Chain Management, Michigan State University, 2021

Fictional example by FindAJobAI: the person, employers and numbers are invented.