Bartholomew Kealoha-Strand

Director of Operations
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SUMMARY

Operations director with 14 years in distribution and field service, running 3 sites, 280 employees and a $38M operating budget. Cut cost per case by 11% while raising on-time, in-full delivery to 97%. Builds manager benches, simple weekly scorecards and steady relationships with sales and finance.

EXPERIENCE

Director of Operations — Islandwide Provisions Co.

Honolulu, HI · Feb 2021 – Present

- Run 3 distribution and service sites with 280 employees and a $38M operating budget, reporting to the COO.
- Cut cost per case shipped by 11% over 2 years through slotting changes, a new labor model and fuel-aware routing.
- Raised on-time, in-full delivery from 89% to 97% by adding a daily exceptions huddle at each site.
- Reduced recordable injuries from 14 to 5 a year with a forklift recertification program and monthly safety walks.
- Promoted 6 of 9 site leaders from within after building a 12-month supervisor development track.

Site Operations Manager — Mililani Cold Chain Logistics

Mililani, HI · Mar 2016 – Jan 2021

- Managed a 120,000 sq ft cold storage site with 95 employees and an $11M budget.
- Led a warehouse management system rollout across 2 shifts that went live 3 weeks early with no missed customer orders.
- Cut overtime hours by 28% in one year by rebuilding shift schedules around inbound volume.

SKILLS

Leadership: Multi-site management, manager development, labor relations, change management

Finance: Operating budgets, P&L ownership, cost per unit, capital requests, vendor contracts

Operations: Lean methods, KPI scorecards, WMS and TMS, safety programs, S&OP

Tools: NetSuite, Power BI, Excel modeling, Smartsheet

EDUCATION

MBA, Shidler College of Business, University of Hawaii, 2015

B.S. Industrial Engineering, Oregon State University, 2010

Fictional example by FindAJobAI: the person, employers and numbers are invented.