Ben Kowalski

Operations Manager

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SUMMARY

Operations manager with 8 years in warehousing and fulfillment, running a 220,000 sq ft site with 140 employees and a $9M budget. Raised picking productivity by 32% and cut order cycle time from 31 to 19 hours while holding 99.6% on-time shipping. Lean Six Sigma Green Belt.

EXPERIENCE

Operations Manager — Ohio Valley Fulfillment

Louisville, KY · Jan 2022 – Present

- Ran a 220,000 sq ft fulfillment center with 140 employees on 2 shifts, shipping about 18,000 orders a day at peak.
- Raised units picked per labor hour from 92 to 121 with zone picking and a new slotting plan, saving $640K in annual labor cost.
- Cut order cycle time from 31 to 19 hours and held 99.6% on-time shipping through the 2025 holiday peak.
- Managed a $9M operating budget and renegotiated 3 carrier contracts, saving 11% on parcel spend.

Operations Supervisor — Commonwealth Parts Distribution

Lexington, KY · May 2018 – Dec 2021

- Supervised 45 associates in receiving and inventory control, reaching 99.7% inventory accuracy in annual counts.
- Led a 5S program that cut time spent searching for stock by about 40%.
- Built shift KPI boards in Excel, later in Tableau, reviewed in every daily huddle.

SKILLS

Operations: Lean, 5S, Six Sigma, capacity and labor planning, inventory control, KPI management, budgeting

Systems: Manhattan WMS, NetSuite, Tableau, Excel, Smartsheet

Leadership: Team leadership, hiring and training, safety programs, vendor and carrier management

CERTIFICATIONS

Lean Six Sigma Green Belt, 2020

OSHA 30-Hour General Industry, 2019

EDUCATION

B.S. Supply Chain Management, University of Kentucky, 2018

Fictional example by FindAJobAI: the person, employers and numbers are invented.