Ottoline Brackwater

Licensed Optician

Spokane, WA · ottoline.brackwater@example.com · (509) 555-0137 · LinkedIn

CERTIFICATIONS & LICENSES

Licensed Dispensing Optician, Washington State, 2021

ABO Certified (American Board of Opticianry), 2020

SUMMARY

ABO-certified, state-licensed optician with 5 years in private practice and retail optical, fitting an average of 18 patients a day for frames, single-vision and progressive lenses. Cut lens remakes at a 3-doctor practice by tightening measurement checks, and trained 4 new opticians on pupillary distance and fitting height. Known for patient-first frame advice and careful verification before every dispense.

EXPERIENCE

Licensed Optician — Lilac Ridge Eye Associates

Spokane, WA · Apr 2022 – Present

- Fit and dispense eyewear for an average of 18 patients a day at a 3-doctor practice, including progressive, bifocal and high-index prescriptions.
- Added a second fitting-height check for progressive orders, cutting lab remakes from about 9 a month to 3 within 6 months.
- Verify every incoming lens job on a lensometer before dispensing, catching 2 to 3 lab errors a week before they reached a patient.
- Trained 4 new opticians on pupillary distance, segment height and frame adjustment, each working solo within 5 weeks.
- Manage a frame board of about 900 units, rotating 120 slow sellers a quarter in coordination with 2 vendor reps.

Optician — Clearview Optical Outlet

Coeur d'Alene, ID · Jun 2020 – Mar 2022

- Helped an average of 25 walk-in customers a day choose frames and lens options at a high-volume retail optical store.
- Completed about 40 frame adjustments and minor repairs a week, including nose pad replacements and temple realignments.
- Explained lens coatings and insurance benefits to customers, raising the store's anti-reflective attach rate from 41% to 58% over a year.

SKILLS

Fitting & Dispensing: Pupillary distance, segment and fitting height, frame selection, progressive and bifocal fitting, frame adjustment

Lens Knowledge: Lens materials, high-index and polycarbonate, coatings, prescription transposition, lensometry

Systems: OfficeMate, Compulink, VSP and EyeMed claims portals, digital measuring tablets

Patient Service: Non-adapt troubleshooting, pediatric fittings, insurance benefit explanations, frame styling

EDUCATION

Associate of Applied Science, Opticianry, Spokane Falls Community College, 2020

Fictional example by FindAJobAI: the person, employers and numbers are invented.