Odalys Fennimore

Product Owner

Denver, CO · odalys.fennimore@example.com · (720) 555-0137 · LinkedIn · Portfolio

SUMMARY

Product owner with 5 years in logistics and insurance software, running the backlog for a driver-dispatch platform used by 400 drivers. Rewrote the intake and prioritization process to cut stale tickets by 60%, and led a claims-upload release that cut average claim submission time by 35%. Comfortable translating between engineering, support and sales.

EXPERIENCE

Product Owner — Harrow Logistics Group

Denver, CO · Apr 2022 – Present

- Owned the backlog for a dispatch platform used by 400 drivers and 30 dispatchers, running weekly refinement with 2 engineering squads.
- Rewrote intake criteria and a scoring rubric for incoming requests, cutting tickets open over 90 days from 85 to 12.
- Wrote and prioritized the acceptance criteria for a route-reassignment feature that cut late deliveries by 18% in its first quarter.
- Ran UAT with 15 dispatchers across 3 releases, catching 22 defects before they reached drivers.

Associate Product Owner — Caldbeck Mutual Insurance

Denver, CO · Feb 2020 – Mar 2022

- Managed the backlog for a claims-upload feature that cut average claim submission time from 11 minutes to 7.
- Wrote 120 user stories and acceptance criteria for a policy-renewal portal rebuild, shipped across 6 releases.
- Ran sprint demos for 8 stakeholders in underwriting and claims, turning feedback into the next sprint's top 3 priorities.

SKILLS

Backlog: User story writing, acceptance criteria, backlog grooming, prioritization frameworks (MoSCoW, weighted scoring)

Tools: Jira, Confluence, Aha!, Figma (review), Amplitude

Delivery: Scrum, sprint planning, UAT coordination, release notes

Business: Stakeholder management, roadmap input, requirements gathering

CERTIFICATIONS

Certified Scrum Product Owner (CSPO), 2021

EDUCATION

B.A. Business Administration, University of Colorado Boulder, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.