Odalys Wakefield-Adeyemi

Prompt Engineer

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SUMMARY

Prompt engineer with 5 years in software and content roles, 3 building LLM features for customer support and legal research. Built an evaluation suite of 1,800 graded cases that lifted answer accuracy on a support assistant from 71% to 89%, and cut model spend by 46% through routing and prompt compression.

EXPERIENCE

Senior Prompt Engineer — Helpline Cloud

San Diego, CA · Jan 2024 – Present

- Built an evaluation suite of 1,800 graded support conversations with rubric-based and reference checks, raising assistant answer accuracy from 71% to 89% over 5 prompt and retrieval releases.
- Redesigned the retrieval pipeline with hybrid search and re-ranking over 42,000 help articles, cutting unsupported answers from 9% to 2% in weekly audits.
- Routed simple intents to a smaller model and compressed system prompts by 40%, cutting monthly model spend by 46% with no drop in evaluation scores.
- Added guardrails for refunds and account changes, blocking 100% of 300 adversarial test prompts that tried to bypass policy.

Software Engineer, Content Tools — Casebrook Legal Research

Irvine, CA · Jun 2021 – Dec 2023

- Built a case summary feature with structured JSON output and citation checks, used by 2,400 attorneys and rated helpful in 84% of feedback votes.
- Created a review tool where 6 legal editors graded 900 summaries, turning their notes into prompt changes that cut citation errors by 70%.
- Wrote Python pipelines that tested every prompt change against 400 reference summaries before release, catching 12 regressions.

SKILLS

LLM work: Prompt design, structured outputs, function calling, few-shot examples, prompt compression

Evaluation: Rubric grading, reference tests, LLM-as-judge with human calibration, A/B tests, red teaming

Retrieval and tools: RAG, hybrid search, re-ranking, pgvector, Elasticsearch, LangChain

Languages and platforms: Python, TypeScript, SQL, OpenAI and Anthropic APIs, open-weight models

EDUCATION

B.A. Linguistics and Computer Science, University of California, San Diego, 2020

Fictional example by FindAJobAI: the person, employers and numbers are invented.