Leimomi Castellano-Pryce

Room Attendant

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SUMMARY

Room attendant with 5 years in resort and business hotels, cleaning 15 rooms a shift to brand standard. Averages 96% on supervisor inspections, trains new attendants on the room checklist and was named housekeeping employee of the quarter twice.

EXPERIENCE

Room Attendant — Kaanapali Tradewinds Resort

Lahaina, HI · Apr 2022 – Present

- Clean and reset about 15 rooms a shift in a 320-room resort, a mix of checkouts, stayovers and 2-bedroom suites.
- Average 96% on daily supervisor inspections across 3 years, against a department target of 90%.
- Trained 8 new room attendants on the 42-point room checklist during their first 2 weeks.
- Logged about 20 maintenance issues a week, from dripping taps to broken lamps, so rooms were fixed before the next arrival.
- Turned in 140 lost-and-found items in 2024, each bagged, tagged and logged within the same shift.

Room Attendant — Kahului Harborview Business Hotel

Kahului, HI · Jun 2020 – Mar 2022

- Cleaned 16 standard rooms a shift for business travelers, with most checkouts ready by the 3 p.m. check-in.
- Restocked 12 amenity and linen items per room from a par sheet, keeping cart shortages to near zero.
- Handled about 10 guest requests a day for extra towels, cribs and pillows, delivering most within 15 minutes.

SKILLS

Room cleaning: Checkout and stayover service, bed making, bathroom sanitizing, vacuuming, glass and mirror care

Standards: Brand room checklists, inspection readiness, linen and amenity pars, lost and found

Safety: Chemical handling and SDS sheets, safe lifting, sharps awareness, key control

Guest service: Corridor greetings, request handling, privacy and do-not-disturb rules

CERTIFICATIONS

Hotel Housekeeping Safety Training, Maui Hospitality Workforce Center, 2023

EDUCATION

High School Diploma, Lahainaluna Valley High School, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.