Ottoline Brackenridge

Waiter

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CERTIFICATIONS

Oregon Food Handler Card, 2025

OLCC Alcohol Server Permit, 2024

SUMMARY

Waiter with 5 years in full-service Italian and hotel dining, regularly running a 6-table section and serving up to 70 covers on a Saturday dinner shift. Know wine pairings for a 40-bottle list, ring orders accurately in Toast and keep allergy notes clear between floor and kitchen. Trained 6 new servers and lifted my average check by suggesting starters and desserts without pushing.

EXPERIENCE

Lead Server — Trattoria Velluto

Portland, OR · Apr 2022 – Present

- Run a 6-table section of 24 seats and serve up to 70 covers on Saturday dinner shifts in a 120-seat restaurant.
- Raised my average check from about $38 to $46 per guest over 1 year by recommending starters, wine by the glass and desserts.
- Sell about 25 bottles of wine a week from a 40-bottle list, using tasting notes the sommelier shared at 2 pre-shift lineups a month.
- Trained 6 new servers on the menu, steps of service and Toast, each taking a full section within 4 weeks.
- Kept order errors to fewer than 2 a week by reading each order back and flagging allergies on every ticket.

Server — Hawthorne Hotel Brasserie

Portland, OR · Jul 2020 – Feb 2022

- Served breakfast and dinner to about 90 hotel guests a shift, including room charges and group bookings of up to 30 people.
- Balanced cash and card tips within $5 on every checkout for 18 months.
- Earned 14 named mentions in guest reviews for friendly, well-timed service.

SKILLS

Table Service: Steps of service, menu knowledge, wine and beverage pairing, upselling, coursing

Guest Care and Safety: Allergy and dietary requests, complaint recovery, regulars, large parties

Operations: Side work, opening and closing, table turns, running food, bussing support

Systems: Toast, OpenTable, Square, cash handling, tip reporting

EDUCATION

High School Diploma, Grant High School, Portland, OR, 2019

Fictional example by FindAJobAI: the person, employers and numbers are invented.