Taylor Abbott

Warehouse Manager

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SUMMARY

Warehouse manager with 6 years running mid-size distribution centers for consumer goods and 3PL clients. Leads 45 associates across 2 shifts in a 280,000 sq ft facility, raised inventory accuracy from 94% to 99.3%, and cut overtime costs by $110,000 a year through better shift scheduling. Known for calm floor presence during peak season and a clean safety record.

EXPERIENCE

Warehouse Manager — Caldwell Distribution Partners

Memphis, TN · Apr 2022 – Present

- Run daily operations for a 280,000 sq ft distribution center with 45 associates across 2 shifts, shipping an average of 9,800 orders a day.
- Raised cycle-count inventory accuracy from 94% to 99.3% over 10 months by retraining pickers on a scan-first process and auditing 3 zones weekly.
- Rebuilt shift schedules around actual order volume by hour, cutting overtime spend by $110,000 a year while keeping on-time shipping above 98%.
- Led the rollout of a new WMS across the floor, training 45 staff in 3 weeks and closing out the transition with zero missed shipments.
- Cut recordable safety incidents from 11 to 3 in a year by adding daily forklift checks and a near-miss reporting system supervisors review weekly.

Assistant Warehouse Manager — Blue Harbor Logistics

Memphis, TN · Feb 2019 – Mar 2022

- Supervised 20 associates on the receiving and putaway teams for a 3PL serving 14 retail clients, handling 1,200 inbound pallets a week.
- Redesigned putaway slotting for the fastest-moving 200 SKUs, cutting average pick travel time by 22%.
- Tracked dock-to-stock time daily and brought the average down from 6 hours to 2.5 hours through better staging.
- Co-wrote the facility's forklift and ladder safety procedures, used in onboarding for every new hire since.

SKILLS

Operations: Inventory control, cycle counting, slotting, dock scheduling, labor forecasting

Systems: SAP EWM, Manhattan WMS, RF scanning, Excel (pivot tables, VLOOKUP)

Safety and compliance: OSHA recordkeeping, forklift certification programs, near-miss reporting

Leadership: Shift scheduling, hiring and training, performance reviews, vendor coordination

CERTIFICATIONS

OSHA 30-Hour General Industry, 2021

EDUCATION

B.S. Supply Chain Management, University of Memphis, 2018

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