Marisol Quintanilla-Hart

Warehouse Supervisor

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SUMMARY

Warehouse supervisor with 7 years in retail distribution, the last 4 leading a 38-person second shift across receiving, picking and shipping. Raised shift throughput from 21,000 to 26,500 units a night, cut overtime hours by 22%, and ran 3 years without a lost-time injury. Comfortable owning labor plans, WMS exceptions and carrier cutoffs.

EXPERIENCE

Warehouse Supervisor, Second Shift — Olentangy Retail Distribution

Columbus, OH · Apr 2022 – Present

- Lead a 38-person second shift across receiving, each-pick and outbound, shipping 26,500 units a night against a 24,000-unit plan.
- Rebuilt the start-of-shift labor plan around the next-day forecast, cutting overtime hours by 22% over 12 months.
- Ran 3 years without a lost-time injury by adding a 5-minute pre-shift safety huddle and weekly forklift audits.
- Cut shift turnover from 41% to 26% in 18 months through a 2-week buddy program and fixed weekly 1:1s with leads.
- Resolve 60-80 WMS exceptions a shift (short picks, location errors, held orders) so 98.7% of trailers leave by carrier cutoff.

Lead Warehouse Associate — Scioto Freight Services

Grove City, OH · Jun 2019 – Mar 2022

- Assigned daily tasks for a 12-person receiving crew handling 18-25 inbound trailers a day.
- Cut dock-to-stock time from 31 hours to 14 by splitting putaway into two zones and staging by aisle.
- Trained 25 associates on RF scanners and reach trucks, with 23 certified on the first attempt.

SKILLS

Operations: Labor planning, shift scheduling, receiving, outbound, cycle counts, carrier cutoffs

Systems: Manhattan WMS, SAP EWM, Kronos timekeeping, Excel shift reports

Safety: OSHA 10, forklift audits, incident investigation, lockout and tagout

People: Coaching, attendance management, new-hire onboarding, lead development

CERTIFICATIONS

OSHA 10-Hour General Industry, 2021

Forklift Trainer Certification, 2020

EDUCATION

Associate of Applied Science, Supply Chain Management, Columbus State Community College, 2019

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